



## CASE STUDY:

# Mavendog Helps Lead Project to Relocate a Professional Services Firm's Headquarters and Modernize Its IT Infrastructure

### CLIENT OVERVIEW: NEW INFRASTRUCTURE FOR A NEW SPACE

An established professional services company had to move to a new headquarters in the same city. After 35 years in their old building, this move gave them a chance to update their technology infrastructure. As a leader in their industry, it was crucial for the firm to ensure seamless connectivity during the transition of over 200 employees to their new, state of the art facility.

### CHALLENGE: COMPLICATED IT UPDATES WITH NO PROJECT MANAGERS

At first, the office move was going to be a simple "lift and shift" of people and assets. Then company leaders realized this capital expenditure project was an ideal time to improve their core technology. The only problem? No project managers on staff. The firm's own IT team was highly capable but overextended. With a long list of contracted vendors, they needed Mavendog to step in and lead the upfit and migration.

### SOLUTION: MAVENDOG AS A FLEXIBLE, FRACTIONAL IT EXECUTION ARM

Mavendog assigned Managing Consultants Tracey Clark and Clint Woods to apply the right type and quantity of expertise at each phase of the project:

- **Tracey Clark—Structure for IT Teams and Oversight for Vendors:** Tracey's guidance allowed the firm's core staff to stay focused on supporting the business while she held the client's third-party vendor teams accountable.
- **Clint Woods—Discipline in Operations and Execution:** Clint helped internal teams and vendors work together before and after the installation, aligning priorities and holding owners accountable to the plan.

Fractional (5-20 hours per week) support from Mavendog flexed with project phases, saving time and money for the client.



FRACTIONAL LEADERSHIP

## RESULTS: SEAMLESS MOVE, MODERNIZED OFFICE, AND NO DOWNTIME

The client was able to move their headquarters seamlessly thanks to Mavendog's flexible, fractional leadership model and the help of two experienced project leaders.

Mavendog's impact included:

- **Vendor Management:** Ensured accountability across a multi-vendor ecosystem, resolving overlaps and blind spots before they impacted delivery.
- **Risk Mitigation:** Flagged technical missteps in areas like wireless coverage and endpoint provisioning—and drove resolution without timeline slippage.
- **Operational Focus:** Freed up internal IT leaders to concentrate on ongoing operations while ensuring a positive end user experience.

**“They didn’t have anybody that could step into the command and control role to facilitate a deeper discussion with vendors. We really helped them out there, identifying issues before they became big problems.”**

*~ Tracey Clark, Managing Consultant,  
Project & Change Delivery*

## SUMMARY: HIGH IMPACT OUTCOMES WITHOUT THE HEADCOUNT


Successful project leadership can be possible *without* adding more headcount or gambling on a functional or technical product vendor to handle the project management (that is not their expertise). Instead, engage Mavendog, who specializes in project execution. Our independent consultants work on a flexible, fractional basis to fit your project's size, timeline, and budget.

We are your project execution arm, allowing you and your team to stay focused on strategy and operations. **You define the strategy. Let Mavendog handle execution.**


**Learn more about Mavendog Project Leadership for [IT Infrastructure](#).**



MAVENDOG

 Charlotte, North Carolina

 [www.Mavendog.com](http://www.Mavendog.com)

 +980-349-8976